# Two Day International Conference On

# 'Managerial Business Practices and theories Post COVID (MBPT 2022)'

(20th -21st October 2022)

## A Brief Report

Organized by

## School of Management and Commerce K.R. MANGALAM UNIVERSITY

Sohna Road, Gurugram

Venue: Moot Court
K.R MANGALAM University
Gurugram, India

#### **Contents**

## Title and Objective of the Conference:

## International Conference on Managerial Business Practices and theories Post COVID

## Objectives of the International Conference

- To examine our economic, environmental, and social requirements in relation to the present and future generations' prosperity.
- To examine critically on conservation and enhancement of our resources with the usage of technology and marketing.
- To re-evaluate business plans, work ethics, and the workforce through the lens of a sustainable green business model.
- To recommend knowledge regarding the strategies for building green and sustainable businesses.

#### Themes and Sub-Themes of the Conference

# Theme 1: HUMAN RESOURCE MANAGEMENT BUSINESS PRACTICES AND THEORIES POST COVID

Green HRM, Sustainability, Virtual teams and skills, Knowledge management, Training and development, Spirituality, Cross cultural, Expatriate Management, innovation

# Theme 2: MARKETING BUSINESS PRACTICES AND THEORIES POST COVID

Green marketing, Social marketing, Digital marketing, Marketing in age of disruption, Ethics & social responsibility in marketing, Branding

## Theme 3: FINANCIAL PRACTICES AND THEORIES POST COVID

Crypto currencies, digital finance. Sustainable investment, financial institutions and sustainable development, green finance.

# Theme 4: SUPPLY CHAIN AND LOGISTICS PRACTICES AND THEORIES POST COVID

Humanitarian logistics, Circular economy, inventory management, COVID- 19 and supply chain strategy, green production and routing problem, renewable energies and zero waste.

## Theme 5: TOURISM PRACTICES AND THEORIES POST COVID

Virtual tourism. Heritage (cultural and urban), Sustainable tourism, protected areas and tourism, urban tourism and cultural heritage, use of Al & VR in tourism, entrepreneurship in tourism, hospitality

#### Theme 6: INTERDISCIPLINARY

Green 11. Smart cities, bio-inspired computing, e-governance, Healthcare, Education

#### **Inaugural Function**

The first day of conference started with welcoming the guest and invoking blessings of Goddess Saraswati by lighting the lamp by dignitaries and eminent guests. Dr. Rajat Gera Dean, school of commerce and management and Dr. Chandra Shekhar Dubey Vice Chancellor, K.R Mangalam University addressed the participants with short welcoming speeches on how technology and COVID-19 have changed business practices and theories across wide range of themes and disciplines concerning business management.

#### Address of the Invited Speakers

On day 1, Dr. Justin Paul delivered the keynote address at the inaugural session on the Do's and Don'ts while developing research papers. Dr Aquil Busrai delivered the Chief Guest address on HR trends and practices post COVD 19. Dr. Eric Dorion (researcher and professor of the PPGA at the University of Caxias do Sul (RS), Brazil, and he visiting professor at l'École de Technologie Supérieure (Qué), Canada delivered the key note address in plenary session on "Outcome of 20 years of evaluative research to foresee post COVID-19 research in administration". Dr. Manoranjan Sharma (Chief economist, Informatics rating and accomplished banker) delivered keynote address on "Challenges posed by the contemporary world". Dr. Rajat Gera delivered the session on theme of the conference.

The conference 2nd day had a panel discussion on "HR and data analytics" in which Panel members Mr. Samar Mahapatra (Group HR Head, Shingan Group) was the moderator and Mr. Yogesh Gupta, HR head, Goodyear was a panelist. Later, keynote addresses were delivered by Dr.

Djamchid Assadi (Prof. Burgundy School of Business, France), Dr. Harold Patrick (Dean, CMS, Jain University, India) and Dr. Ashok Sar (Prof., KIIT India) delivered online and live.

#### Session wise & Track wise Report

Session 1. There are three members in technical session 1. Dr. Ruchika Yadav and Dr. Monika Yadav are on internal chair. Dr. Chand Saini is on the external chair. There is total 15 candidates in technical session1. 11 candidates participated in the conference. The technical session chair asked the relevant question regarding the related topic and the presenters answered patiently. The panel also suggested the scope of improvement in the research work presented by the participants. The panelist mainly suggested to improve the gap area and the research methodology part. At the end of the session the external chair gave very insightful suggestion to the participants. Internal members ended the session with vote of thanks.

Session 2. Session was chaired by Dr. Neha Kamboj, Assistant Professor, SOMC, K R Mangalam University, Ms. Shreya, Assistant Professor, SOMC, K R Mangalam University and Dr. Gourav Sood, Professor from Amity University is on the external chair. There are total 13 candidates in technical session 2. 9 candidates participated in the conference. The technical session chair asked the relevant question regarding the related topic and the presenters answered patiently. The panel also suggested the scope of improvement in the research work presented by the participants. The panelist mainly suggested improving the gap area and the research methodology part. At the end of the session the external chair gave very insightful suggestion to the participants. Internal members ended the session with vote of thanks. Everyone invited for the session was glorified with the presentations. We will be grateful to welcome you all in the coming years also. It will always be a proud moment.

Session 3. The third technical session was very informative as every member has given wonderful presentation related to research topics like heritage, conservation, work family conflict, HR policies, in Post COVID scenarios and marketing. Session chair and audience asked the questions from presenters to which presenters answered well to the satisfaction of chair. Session was chaired by Dr. Rashmi Singel, associate professor, SOMC, K.R. Mangalam University, Dr. Shivani Kampani, assistant professor, SOMC, K.R. Mangalam university and Dr. Suman, assistant

professor, central university of Haryana. Everyone invited for the session was glorified with the presentations. We will be grateful to welcome you all in the coming years also. It will always be a proud moment.

Session 4. The Fourth technical session was chaired by Mr. Lavesh Mishra. Assistant professor, SOMC and Miss Kiran Yadav. Assistant Professor SOMC. There are total 13 candidates in session. It candidates participated in the session. Each participant has given a nice and effective presentation on Research topics like post covid reskilling of human resources, Organizational values in diversified business. Managerial business practices and theories post covid etc. The technical session chair asked the relevant questions regarding the related topic and the presenters answered patiently. The panel also suggested the scope of improvement in the research work presented by the participants. Everyone invited for the session was happy with all the presentations. Internal members ended the session with vote of thanks.

Session 5. There were 2 members in technical session 5, Dr. G.S Khera and Dr. Swati Srivastava as internal session chair. In total there were 15 candidates in technical session 5, 5 candidates participated in the conference. Participant presented their paper through online and offline both modes the technical session chair asked the relevant question regarding the related topic and the presenters answered patiently. Paper presented by Dr. Uma Warrior" based on Digital experiences on working women "was among the most liked ones. It was a good experience for presenters as well as attendees. The session was ended by "Vote of Thanks "by internal session chair.

Session 6. Session was chaired by Dr. Kshama Sharma, Assistant Professor, SOMC, K R Mangalam University and Dr. Nikhat Mushir. Assistant Professor. SOMC, K R Mangalam University. There were total 23 candidates in technical session 6.—12 candidates presented their paper in the conference on various themes like; Public health, Customer engagement, New normal after Covid-19, Digital experience of working women, Academic integrity, Women empowerment and HR Policies in Post COVID scenarios. The technical session chair asked various significant questions related to the topic and the research methodology and statistical tools used by them in their paper. The panelists suggested the scope of improvement in the research work, improving the gap area and the research methodology part; the presenters answered all the questions very patiently and welcomed

suggestion given by the panel. At the end of the session, the Session chair winded up the session with good wishes for the future prospects of the participants and vote of thanks. Everyone invited for the session was overwhelmed with the performance of the presenters. For an institution it is a proud moment to arrange such kinds of academic events with positive feedback and remarks of the participants.

#### Valedictory Function

The valedictory addresses was delivered by GP Capt. Praveen Mahajan, Registrar, K.R. Mangalam University and Dr. Rajat Gera Dean, school of commerce and management delivered the vote of thanks. The conference concluded with national anthem.

# नंगलन विश्वविद्यालय, गुइनाव, हरिया, अंतर्राष्ट्रीय सन्नेलन का आयोगन है



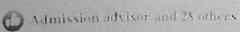
नई दिल्ली। के अर मंगलम विश्वविद्यालय, मुड़माव, हरियाण के स्कूल अक मंगजनेट एंड कॉमर्स (एसऑएमसी) बे 20 और 21 अंक्टूबर 2022 के द्यार्थ प्रथाओं और सिद्धानों के बाद कोविड पर एक अंतरराष्ट्रीय सम्मेलन के अविद्या किया। सम्मेलन में भारत मलेशिया नाइजीरिया और कई अन्य देश से 80 प्रशासि प्राप्त हुई । डॉ जॉस्ट्रल पॉल एडिटर इन चीफ इंटरनेशनल जनल ऑफ कंड्यूबर स्थान के उन्हें में को और प्रमुख्य प्राप्त स्थान प्राप्त प्राप्त स्थान प्राप्त स्थान के स्थान प्राप्त स्थान के लिए अव्याद स्थान के स्थान प्राप्त के मुख्य कार्य अंतर स्थान के स्थान क्षेत्र मुख्य कार्य अंतर स्थान के स्थान प्राप्त स्थान क्षेत्र स्थान स



# K.R. Mangalam University

The School of Management and Commerce of K.R Mangalam University. Gurgaon. Haryana. organized an international conference on Managerial practic... See more





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## **Enclosed Information**

ANNEXXURE – I BROCHURE

ANNEXURE – II
MINUTE-TO-MINUTE CONFERENCE SCHEDULE

ANNEXURE - III LIST OF INVITED SPEAKERS & SESSION CHAIRS

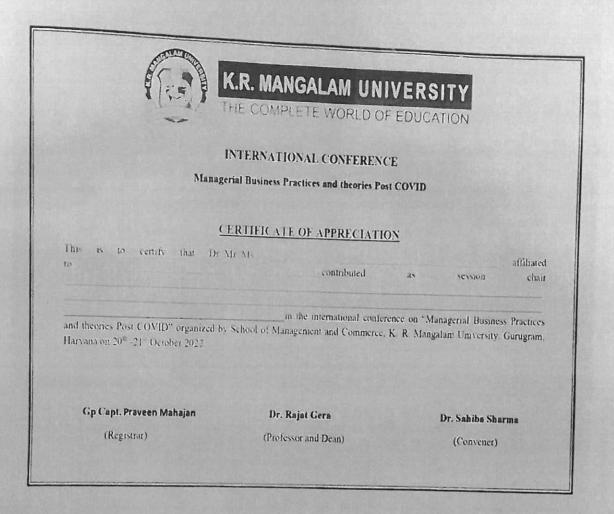
Sr. No.	Invited Speakers & Session Chairs Name	Organization	Topic
1	Dr. Justin Paul	Professor, University of Puerto Rico, San Juan, PR, USA	Do's and Don'ts while developing research papers
2	Dr. Aquil Busrai	Chief Executive Officer. Aquil Busrai Consulting	HR trends and practices post COVD 19.
3	Dr. Manoranjan Sharma	Chief I conomist, Informatics Ratings, Delhi	Challenges posed by the contemporary world
4	Dr. Saurav Dixit	Senior Researcher/Post- Doctoral Fellow, Peter the Great St. Petersburg Polytechnic University, 195251 Saint Petersburg, Russia	HR Industry
5	Mr. Hari Das Nair Ms Sasmita Mohanty Dr. Shyamli Satpathy Mr. Yogesh Gupta	Ex VP HR, JBM HR Head, Bollore Logistics HR Analytics Professor, HLM HR Head, Goodyear	Panel Discussion "The Power of HR Data Analytics"
6	Dr. Ashok Sar	Professor, KIIT, School of Management	HR Industry

7	Dr. Chand Saini	Associate Professor SOMC, MRU, Faridabad	(External-Session Chair)
8	Dr. Suman	Assistant Professor, Commerce Dept., Central University of Harvana	(External-Session Chair)
9	Dr. Gauray Sood	Professor, Amity university	(External-Session Chair)

#### ANNEXURE - IV LIST OF ATTENDEES

Eighty eight participants from different institutes including central and state universities presented their paper in the conference. Conference saw the participation from different states of the country. There were attendees from other countries as well. List of attendees is enclosed in annexure- IV.

ANNEXURE - V CERTIFICATE



#### ANNEXURE - VI

Feedback

Feedback of the attendees was very encouraging. More than sixty one percent of the attendees were strongly agreed that their expectations from the conference were met. Seventy percent participants agreed strongly that invited speakers were very knowledgeable and they learnt a lot from them. Fifty Six percent of attendees were more than satisfied with the overall arrangements of the conference. A detailed analysis is enclosed in annexure- VI.

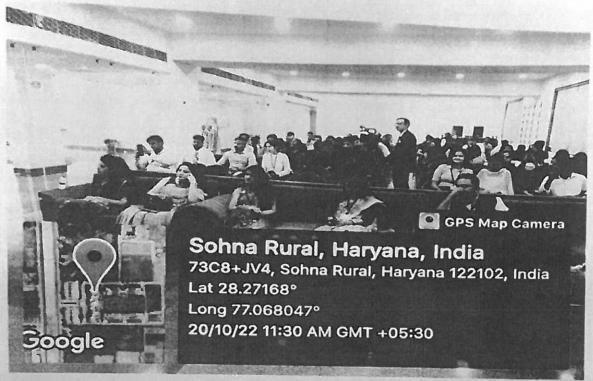
ANNEXURE -VII
GEOTAGGED PHOTOS
Some glimpses of the events are (Pictures 1-12)



Picture 1: International Conference (Keynote speaker)



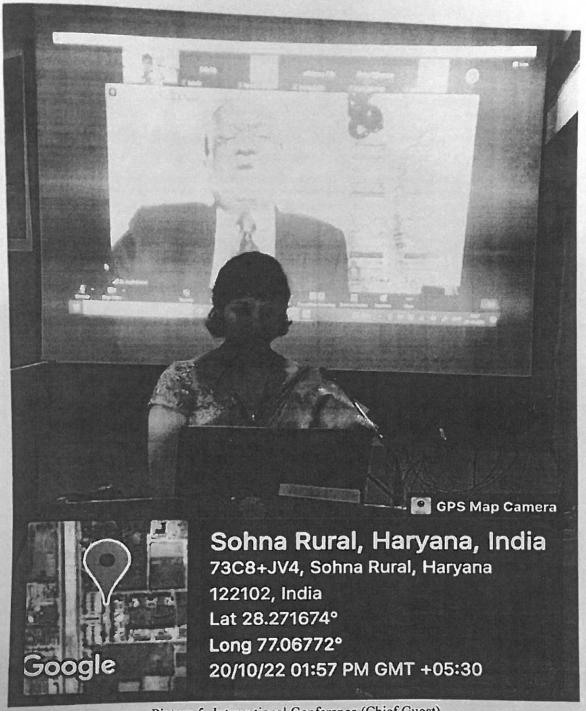
Picture 2: International Conference (Lamp lightening)



Picture 3: International Conference



Picture 4: International Conference



Picture 5: International Conference (Chief Guest)

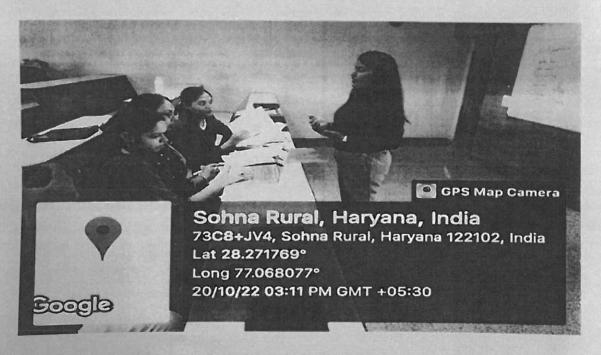




Picture 7: International Conference (Panel Discussion)



Picture 8: International Conference



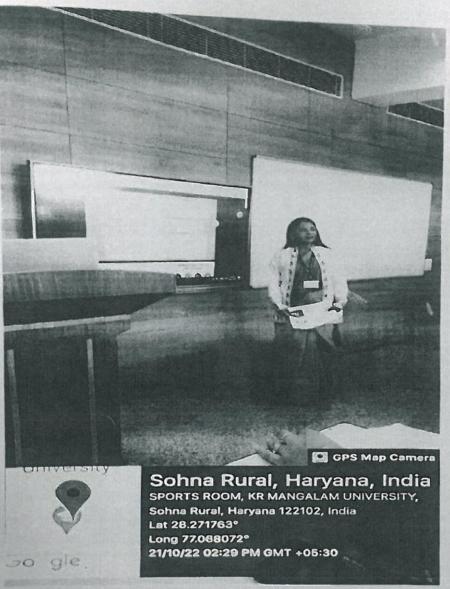
Picture 9: International Conference (Technical Session)



Picture 10: International Conference (Technical Session)



Picture 11: International Conference (Technical session)



Picture 12: International Conference (Technical Session)

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Report Verified by	Dr. Rajat Gera		

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